



## Ultimate Wash Pass Full Terms & Conditions

1. The Fresh Ride Ultimate Car Wash 'Ultimate Wash Pass' allows one wash per operating day (7am-10pm) for the vehicle specified in the customer's registration form for a period of one calendar month. The 'Ultimate Wash Pass' is renewed each calendar month. THERE IS A 3-MONTH MINIMUM FINANCIAL COMMITMENT.
2. The 'Ultimate Wash Pass' is purchased using the customer's nominated credit card. The fee for the first calendar month is charged in advance to the customer's credit card at the time of purchase. The monthly fee is then charged to the same card via direct debit on the 1<sup>st</sup> of each following month until the pass is cancelled or terminated.  
***For example:** If your new pass is purchased on 20<sup>th</sup> of April, you will be billed on this date at a pro-rata rate for the period 20– 30 April. Payment is then due again in FULL on the 1<sup>st</sup> of the following full month (i.e. on the 1st of May for the period 1-31 May). Payment is then affected via direct debit on the 1<sup>st</sup> of every subsequent month using the nominated credit card until your pass is either cancelled or terminated.*
3. 'Ultimate Wash Pass' customers must contact Fresh Ride Ultimate Car Wash by call or SMS on 0473 227 927 when any there are any changes to their preferred registered vehicle, contact information or nominated credit card as supplied as part of this registration.
4. To cancel your 'Ultimate Wash Pass' you must SMS 0473 227 927 at least 7 days before your next scheduled billing date. No refund or credit is given for any unused portion of a monthly billing period due to early cancellation or termination.
5. If Fresh Ride Ultimate Car Wash is unable to charge your nominated credit card for any reason on the 1<sup>st</sup> of each month the customer's 'Ultimate Wash Pass' will be automatically de-activated. The pass can be immediately renewed upon the customer's first visit to the carwash by following the prompts on the Laser wash entry terminal and making payment of the **FULL MONTHLY CHARGE**. Upon renewal, the pass will be immediately available to use and will remain active for the remainder of the applicable calendar month. Where the customer's direct debit payment fails, the onus is on the customer to manually renew their pass as early as possible in the calendar month to ensure they get maximum use of the pass for that calendar month.
6. Participation requires installation of an RFID tag on the registered vehicle's front windshield to be fitted by a representative of Fresh Ride Ultimate Car Wash.
7. Customer acknowledges that the RFID tag placed on the inside of their windshield is tamperproof and damage or removal will automatically de-activate the tag. You must notify Fresh Ride Ultimate Car Wash if your registered RFID tag is damaged, stolen, if your vehicle is sold or windshield is replaced so we can schedule a suitable time for you to attend and have a new tag fitted.
8. Each RFID tag is non-transferrable and remains the property of Fresh Ride Ultimate Car Wash and must be surrendered upon request.
9. If an RFID tag is tampered with, or the membership is otherwise used in any way inconsistent with these terms and conditions, your 'Ultimate Wash Pass' will be immediately terminated, with or with-out notice, and all monies paid in advance will be forfeited.
10. Unless specified herein that contact must be made in a specific manner, Fresh Ride Ultimate Car Wash can be contacted as follows:

Fresh Ride Ultimate Car Wash

7/475 Leakes Road, Truganina VIC 3029

Phone/SMS 0473 227 927